



# Privacy Policy

Last update on: December 1st 2021

On this page you will find the Privacy Statement of inMotion VR Holding B.V. hereafter IMVR. IMVR provides Virtual Reality healthcare products and services, and this Statement applies to all products, services and activities of IMVR and its subsidiaries.

## 1. General

If you participate in one of our products or contact IMVR or otherwise use services provided by IMVR your personal data as provided and used by you will be recorded and processed. The party responsible for processing such data is inMotion VR Holding B.V., the Netherlands. IMVR aims to exercise every due care with any personal data you provide, and to treat these confidentially. IMVR complies with Data Protection regulations applicable in The Netherlands.

## 2. Information and Data We Collect

IMVR may collect the following:

Contact information;

E-mail and password;

Name;

Phone number;

Address information;

Bank account number;

Citizen service number;

Insurance number;

Profile information that you volunteer;

Automatically collected data (e.g. IP Address, device OS, browser type and language);

Mobile device identifiers such as your unique device ID, hardware type, "MAC" and "IMEI" numbers and device name;

General location information for the purpose of providing you with the correct version of the application, and precise-geo-location information with your express consent

Identify documentation

Application use data (e.g. skill data, billing data, your user ID, length, frequency and success of interactions with a game, or with other users, via server log files).

Aim of data registration

The personal data as provided by you can be processed by IMVR for the following purposes:

To conclude and execute an agreement, such as for the delivery of the chosen products, services or information;



If payment is due, to send you an invoice;

To enable you to post and exchange content through IMVR's digital services or to contact other users of such digital services;

To keep you informed about IMVR's products and services, and send you a newsletter, user information, or service notification or other (electronic) message;

To enable you to log in through third party services;

To optimize service and proper functioning of IMVR's service and products;

To fulfill to applicable laws and regulations;

Link or combine it with other information we get from third parties, to better understand your preferences and provide you with better services.

For these purposes, your personal data can be exchanged with, or be made available to subsidiaries of IMVR.

### **3. Third Parties and subprocessors**

#### **3.1 Information to third parties**

Your data will not be supplied to any third party without your consent without prejudice to the following. Your data may, without further consent, be supplied to third parties that are engaged by IMVR for the execution of its services, including analyzing data and customer support. Also, your data can be released to third parties as permitted or obliged by law, when IMVR believes it is appropriate to comply with the law. IMVR can share your information in connection with a merger, sale of assets, financing or acquisition of her company.

#### **3.2 External service providers and other sites**

If you are directed to a website or use an application of a third party via one of IMVR's digital services, the conditions and privacy rules of that partner or third party apply. You are advised to read the privacy statement of this partner or third party.

When accessing IMVR's digital services through third party social media services, your log in data will be processed by IMVR in accordance with this Privacy Statement.

### **4 Cookies, tracking**

The use of IMVR's digital services can result in the collection of information about your use of these services, for example through means of cookies. IMVR and possible marketing and outsourcing partners, affiliates, or analytics service providers use technologies such as cookies, beacons, scripts and tags to identify a user's computer/device to retain features, such as your preferences, username and password. Cookie information can be linked to your personal information, such as your user ID,



to improve the quality of our products and services. If you disable cookies you may not be able to access or use features of our products or services. In the case of email messages tracking pixels can be used to monitor the quality of the deliverance of those emails and ensure optimal customer service and support.

## **5 Telephone conversations**

Telephone conversations with any of IMVR's departments may be recorded for training and coaching purposes. The recordings are only kept for as long as strictly necessary and are not accessible to unauthorized persons.

## **6. Data**

### **6.1 Servers**

We host and process the personal data within the European Economic Area (EEA). We use European servers at BIT Internet Services in the Netherlands.

Some of the sub-processors, as described in Article 3, can store data outside the EEA. You can read which they are on the list of sub-processors. These sub-processors are affiliated with Privacy Shield. This means that they meet security requirements that are considered adequate by the European Commission. You hereby give us permission to store the personal data outside the EEA.

### **6.2 Security**

IMVR takes all reasonable measures to protect your information. Relevant personal data, like name, IP address, phonenumber, bankaccount, citizen service number, insurance number, is treated confidentially and stored encrypted. Good faith efforts are made to securely store personal data. The relevant data is only accessible to limited IMVR staff or sub-processor in so far as necessary to enable them to perform their duties and guarantee the correct working of the service and products. Furthermore, IMVR undertakes good faith efforts to secure its systems against the loss and/or any unlawful use or processing of such data, and adopts appropriate technical and organizational measures for this purpose, having regard to the state of the art, amongst other things.

Nevertheless, IMVR cannot guarantee that it can prevent the unlawful gaining of access to computers or files, the distribution of viruses or unlawful programs or files through advertisements, or anything else occasioned by the provision of information to IMVR. IMVR does not warrant or represent that your personal data will be protected against loss, misuse or alteration.

### **6.3 Data access and amendment and right to object**

You may at all times and without any cost be informed of the data about you processed by IMVR and, if desired, have these data amended or, if possible removed within a reasonable time frame. You may also object to receiving information or specific offers from IMVR by e-mail, telephone, post and/or



SMS. If you wish to use one of these options, you can give notice thereof in writing via an e-mail message to [contact@inmotionvr.com](mailto:contact@inmotionvr.com).

#### Amendment of this privacy statement

IMVR reserves the right to amend this Privacy Statement. Any amendment will be published on this website. You are advised to consult this Privacy Statement regularly, so as to ensure that you are aware of the applicable Privacy Statement.